



GREEN ACRES

LANDSCAPE

Client Satisfaction Survey - landscape

Thank you for taking the Client Satisfaction Survey. The survey should take less than five minutes of your time to complete. Please submit the survey by enclosing it with your final payment to Green Acres Landscape.

Please rate your satisfaction level with each of the following statements.

- 5 = very satisfied
- 4 = somewhat satisfied
- 3 = neutral
- 2 = somewhat dissatisfied
- 1 = very dissatisfied

5 4 3 2 1

Management

- | | | | | | |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| 1. How satisfied are you with the project bid process? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 2. How satisfied are you with the project scheduling and execution process? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 3. Rate your overall satisfaction with our general administration of the project. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Service

- | | | | | | |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| 4. How satisfied are you with the appearance of your landscape? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 5. How satisfied are you with your landscape crew? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 6. Rate your overall satisfaction with our landscape service. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Company

- | | | | | | |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| 7. Rate your overall satisfaction with Green Acres Landscape . | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 8. How likely are you to recommend Green Acres Landscape to your friends or colleagues? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 9. How can Green Acres Landscape improve your client experience? | | | | | |

Client Name (optional): _____