



GREEN ACRES

LANDSCAPE

Client Satisfaction Survey - maintenance

Thank you for taking the Client Satisfaction Survey. The survey should take less than five minutes of your time to complete. Please submit the survey by enclosing it with your next payment to Green Acres Landscape.

Please rate your satisfaction level with each of the following statements.

- 5 = very satisfied
- 4 = somewhat satisfied
- 3 = neutral
- 2 = somewhat dissatisfied
- 1 = very dissatisfied

5 4 3 2 1

Service

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- 1. How satisfied are you with the appearance of your landscape? 5 4 3 2 1
 - 2. How satisfied are you with your landscape maintenance crew? 5 4 3 2 1
 - 3. Rate your overall satisfaction with our landscape maintenance service. 5 4 3 2 1

Client Service Request

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- 4. How satisfied are you with the responsiveness of the Client Service Request process? 5 4 3 2 1
 - 5. How satisfied are you with the Client Support services hours? 5 4 3 2 1
 - 6. Rate your overall satisfaction with the client support. 5 4 3 2 1

Company

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- 7. Rate your overall satisfaction with Green Acres Landscape . 5 4 3 2 1
 - 8. How likely are you to recommend Green Acres Landscape to your friends or colleagues? 5 4 3 2 1
 - 9. How can Green Acres Landscape improve your client experience?

Client Name (optional): _____